

# Park Plaza Elite

Park Plaza, Ludhiana



Welcome to 'Park Plaza Elite', the new lifestyle Membership of Park Plaza, Ludhiana. Membership of the 'Park Plaza Elite' entitles the cardholder to the following benefits at any restaurant and bar of Park Plaza, Ludhiana.



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## Card Benefits

### Dining Discount:

- 50% Discount on the total food bill when 2 persons dine.
- 33% Discount on the total food bill when 3 persons dine.
- 25% Discount on the total food bill when 4 persons dine.
- 20% Discount on the total food bill when 5 - 14 persons dine.
- 20% discount when the member dines alone
- 20% flat discount on total beverage bill in all restaurants and bar for 1-14 guests.

### Member's Day:

- **Monday is Member's day.** Member gets 50% discount on total **FOOD BILL** for up to 10 guests at the coffee shop of the hotel.

### Beverage Discount:

- **Happy Hours at the Bar on IMFL till 11.00PM (Buy One Get One Free with up to 10 guests) throughout the day for entire year.**  
**This is applicable from Monday – Sunday).**

### Accommodation Benefits:

- 20 % flat discount on the bar rates (Best Available Rate) of the rooms of the hotel throughout the year. This is a **TRANSFERABLE** benefit.

### Pastry Shop Benefits:

- 25% flat discount on bakery & confectionary items.

### Spa Discount:

- 30% discount on all services of the beauty parlor & salon services.

### Health Club:

- 15% discount on Health Club Membership package.

### Diwali & Christmas Hampers:

- 20% discount on all Diwali & Christmas Hampers.

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## Certificate Benefits

### Food and Beverages

#### Welcome Meal

- One (1) certificate entitles the member to a complimentary buffet for two (2) to be used at the Panorama (Coffee Shop) of the hotel for **lunch only**. This is a **TRANSFERABLE** certificate and not valid on Sunday brunch.

#### Welcome Meal:

- One (1) certificate entitles the member to a complimentary buffet for two (2) to be used at the Panorama (Coffee Shop) of the hotel for dinner & lunch buffet. This is a **TRANSFERABLE** certificate and valid throughout the week.

#### Welcome Meal:

- One (1) certificate entitles the member to a complimentary breakfast buffet for two (2) to be used at the Panorama (Coffee Shop) of the hotel for breakfast only. This is a **TRANSFERABLE** certificate.

#### Dinning Power:

- Two (2) certificates entitle the member to a 50% discount on total Food bill at Panorama (Coffee Shop), valid for up to 10 guests. This is a **TRANSFERABLE** certificate. Valid any time of the week.

#### Dinning Power:

- One (1) certificate entitle the member to a 50% discount on total Food bill at Orient Blade (The Chinese restaurant), valid for up to 10 guests. This is a **TRANSFERABLE** certificate. Valid between Monday to Thursday for lunch or dinner.

#### Wine & Dine:

- One (1) certificate for a complimentary bottle of Indian House Wine (750 ML) / 2 bottle of Indian Beer (650 ML each) / 2 Mocktails, while dining at any restaurant / bar with minimum of 1 more guests. This is a **NON - TRANSFERABLE** certificate.

#### Wine & Dine:

- Two (2) certificates each for a flat 50% discount on the bottle of Indian House Wine while dining. This is a **NON – TRANSFERABLE** certificate.

#### Sweet Obsession:

- Two (2) certificates for a complimentary Dessert when at least one main course is ordered at any restaurants. This applicable for a minimum of 2 PAX. This is a **TRANSFERABLE** certificate.

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## Hot Bite:

- Two (2) certificates for a complimentary Starter when at least one main course is ordered at any restaurants with your Main Course order. This applicable for a minimum of 2 PAX. This is a **TRANSFERABLE** certificate.

## Coffee & Conversation:

- Two (2) certificate search for a complimentary Coffee/Tea for 2 Pax at the coffee shop of the hotel. This is a **TRANSFERABLE** certificate.

## Accommodation

### Stay & Unwind:

- One (1) certificates for a complimentary room (Excluding breakfast )in a superior category of room for one night to be used any time in the year accept Blackout dates. This is a **TRANSFERABLE** certificate.

### Two For One:

- One (1) certificate for a 2nd night complimentary as long as the first night is paid at the bar rate of the hotel. This is a **TRANSFERABLE** certificate & valid round the year.

### Staying Power:

- Two (2) certificates entitle the member for a 50% discount on BAR (Best Available Rate). This is a **TRANSFERABLE** certificate & valid round the year..

### Indulgent Stay:

- Two (2) certificates valid for a complimentary upgrade on any category of room. This is a **NON - TRANSFERABLE** certificate.

## Pastry Shop Certificates:

### Celebration Cake:

- One (1) certificates for a complimentary cake of Chef's choice each valid for 1 KG cakes (Except Ornamental cakes). This is a **TRANSFERABLE** certificate.

## Other Certificates:

### Pamper & Rejuvenate:

- One (1) **transferable** certificate valid for one complimentary head / foot massage for 20 minutes at the Salon.

### Pamper & Rejuvenate:

- Two (2) **transferable** certificates each valid for a 50% discount on any of the paid services of the salon except for bridal makeup or body massage.



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## Terms & Conditions

### General Conditions

1. Membership fee for Park Plaza Elite is INR 8475 + 18% GST= 9999(Rupees nine thousand, nine hundred ninety-nine)
2. The membership term (validity period) shall be for a period of 12 calendar months from the date of issue of the membership.
3. The membership card is valid for use only by the member himself/herself and after signing on the reverse of the card.
4. Membership card is non-transferable and members must be 18 years of age or above to join.
5. Membership once purchased cannot be cancelled or refunded.
6. Lost card can be re- issued via a written communication to the Club manager & will be replaced at a fee of INR 500. The membership card can be replaced only once during the entire year.
7. The member will not be entitled to any consideration/privileges/replacement whatsoever in the case if he/she complaints or writes to the authorities of non receiving of their membership packages (card & certificates) after three months of the enrollment. In case the member does not receive his package he/she is entitled to a replacement only within three months of the enrollment after a written complaint from him/her. The member needs to as a mandate intimate us before the completion of three months to process. Any query post three months shall not be entertained.
8. Presentation of The Program Membership Card/ Certificate is imperative for availing the Discount/ Redemption under the program.
9. Nature of the service will be at the sole discretion of the hotel.
10. Without prejudice to any other mode of proof, through payment for the Club, a member accepts these terms and conditions, as amended from time to time, and agree to be bound by them.

### Accommodation Conditions

1. Room bookings must be made through the Park Plaza Elite Help Desk Only. Any reservation given on the reception directly will not be entertained. Any bookings made through travel agents or corporations are not eligible for any Discount.
2. Rooms are subject to Park Plaza Elite allocation, availability and prior reservations through the club office.
3. All Certificates including Complimentary room night stay enclosed in the membership pack is valid for use at the specified hotel and is for one time use only and has to be utilized in full. Taxes if applicable shall be extra. All taxes shall be borne by the members. Members must settle their bills at the time of departure.
4. All accommodation certificates need to be presented in original at the time of arrival, failing which the booking will be processed on the best available rate for the day and the certificate will not be accepted post the arrival of the guest.
5. Hotel Park Plaza, Ludhiana reserves the right to not offer the certificate/ card benefits during any special promotion, event or Food festival (Including dates 14th February, 24th December, 25th December & 31st December/ New Year celebrations at the hotel)

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## Dining Conditions

1. All certificates can only be used at specified restaurants / outlets of Park Plaza, Ludhiana.
2. Certificates accompanying the Membership are valid strictly as indicated, and cannot be extended or re-validated.
3. Only One Food/ Beverage certificate can be used per visit and per table.
4. Outside eatables and drinks not allowed while dining at the Hotel.
5. The Discount can only be redeemed on the total food & beverage bill as mentioned and only one card can be presented per table/party.
6. The Hotel's management has the right to increase Buffet/ À la carte pricing at their own discretion.

## Certificate Conditions

1. In the event that the certificates are lost, they cannot be replaced. Money will not be refunded in such a case.
2. The certificates cannot be exchanged for cash or any other services.
3. The benefits as given in the gift certificate are accompanied by the terms and conditions given on the face or on the reverse of the certificate.
4. No two certificates can be used together of the same service and card benefits will not apply while using a certificate (Except when redeeming the 'SINGLE STARTER' / 'COMPLIMENTARY DESSERT' / 'CELEBRATE AN OCCASION').
5. The 'MEAL FOR TWO' certificate cannot be clubbed with the membership card discounts & cannot be clubbed with any other Food & Beverage certificate.
6. The 'COMPLIMENTARY COFFEE/TEA' certificate cannot be clubbed with the Membership card discounts or any other Food & beverage Certificate)

## Privacy Statement

For your information, the Club is committed to respecting your privacy. Personal information that the Club program collects is used to stay in touch and manage the program. With the acceptance of the Club membership a member agrees that he can be contacted by the club office to receive occasional information about the program, benefits and special offers.

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